



BEHAVIOUR POLICY

Rationale:

We believe that a positive environment enhances children's experiences on our Active Camps. A positive environment helps build connections, promote independence and enhance enjoyment. We believe in providing the best possible experience for every member of our Active Camp community.

Parent/Carers and Child Responsibility:

It is expected that all parents/carers behave appropriately when within our Active Camp venues. We ask our parents/carers to follow the behaviour guidelines we promote within our Active Camps. These include:

- Showing respect for all Active Camp staff members, other adults and children.
- Using appropriate language and tone of voice (e.g. no swearing, aggression or shouting).
- Behaving appropriately (e.g. no intimidating or aggressive behaviours).

It is expected that parents/carers inform us verbally, either through a phone call to the main office (01254 366316) or at initial camp registration, if their child has any behavioural issues or additional needs that may arise whilst on our Active Camps. We expect all our children to follow the behaviour guidelines we promote within our Active Camps. These include:

- Showing respect for all other children and Active Camp staff members - 'treating others as they wish to be treated'.
- Showing respect for the personal property of others.
- Showing respect for the venue as a whole and the equipment used.
- Using appropriate language and tone of voice (e.g. no swearing, shouting or screaming).
- Travelling safely around the venue and the facilities (e.g. walking).
- Keeping hands, feet and mouths to themselves at all times (e.g. no hitting, kicking or biting).
- Respecting the instructions and timelines given by the Active Camp staff members.

Bullying:

Bullying of any kind is not tolerated within our Active Camps, and we deal with such instances seriously and with sensitivity, following these procedures:



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- If a child believes they are being bullied then they should report it to an Active Camp staff member.
- The Active Camp staff member will then report it to the Camp Coordinator who will speak to the child.
- If the Camp Coordinator believes there is a legitimate issue, they will also speak with the child accused.
- The parents/guardians of both children will be informed of the situation, either at collection time or earlier if deemed serious enough.
- If bullying is not resolved, and continues, we will take further action. In serious instances, we may consider the removal of the instigator from our Active Camps.

We are aware that there are a variety of reasons as to why instances of bullying take place, including issues at home and additional needs, and these factors will always be considered before actions are taken.

Please note, bullying is defined as: repeated behaviour which is intended to hurt someone either emotionally or physically.

Active Camp Staff Members:

All Active Camp staff members are required to have completed rigorous training, both in-house and externally, including safeguarding in order to work on our Active Camps. Every camp has at least one staff member with paediatric first aid training. We are meticulous with the standards we set for our Active Camp staff members and expect the following conduct to take place at all times:

- Be a good role model for all children and other staff members through consistent high standards of conduct, care, enthusiasm and guidance.
- Provide a fun, engaging, challenging, active and safe experience for every child.
- Treat every child fairly and as individuals.
- Follow and apply consistent rules and consequences.
- Ensure no child feels humiliated or embarrassed.
- Only use physical intervention such as restraining or holding a child when it is absolutely necessary, for example to prevent injury to the child, other children, an adult/s or to prevent serious damage to property.



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Behaviour Management/Consequences Procedure:

When a child/ren's behaviour needs addressing, our Active Camp staff members will do so following these procedures:

- The Active Camp staff member working with the child/ren will speak quietly to the child/ren, explaining that their behaviour is unacceptable.
- If the behaviour continues, the child/ren will be asked to sit out of the activity, in a quiet space until they feel calm and ready to join back in (self-regulating their behaviour).
- Once the child/ren have joined back in, if the behaviour continues, they will be told to sit out until the Active Camp staff member deems the child/ren to be ready to join back in (helped to regulate their behaviour).
- Once the child/ren have joined back in, if the behaviour continues to escalate, the camp coordinator will be informed. The Camp Coordinator will then speak with the child/ren and explain their behaviour is unacceptable before they join back in.
- Once the child/ren have joined back in, if the behaviour continues, the Camp Coordinator will remove the child/ren from the activity. They will be taken to a quiet area, away from the activity to calm down. This can involve carrying out a peaceful activity such as colouring or reading.
- If none of the above are successful in de-escalating the unacceptable behaviour, then the parent/guardians will be contacted and asked to collect the child/ren.

In extreme circumstances, in order to keep the child/ren safe, parents/guardians can be contacted immediately, without the full above procedure being followed.

Please note, raised voices may occasionally be used when protecting children from danger. For example, climbing on unsafe equipment, to avoid an airborne object or to stop a child from accessing an unsafe area.